CYBER INCIDENT MANAGEMENT FOR DECISION MAKERS

Overview	Our incident management module is to reduce the harm caused to organisations of cyber incidents, and to use our understanding of these incidents to inform our guidance and help deter future attacks. This module would suit business leaders, middle managers or someone wanting to improve their knowledge in this area.
Outcomes	If your organisation has experienced a severe cyber incident, which poses a risk to your ongoing operation or to your customers or supply chain; you will be able to: • Describe the technical and guidance required for Cyber Incident response plan • Exercise and evaluate a Cyber incident response plan • Describe a Cyber Incident teams roles and responsibilities. • Evaluate the Impact of a cyber incident - identifying the attacker, their likely motivations, if there are any other victims and if the compromise is likely to spread • Consider any cross-Stakeholder response, helping you to work with relevant stakeholders such Legal firm, Insurance response and Police and regulatory investigation.
Hours for Module	20 hours
How will the module be taught?	Blended (online and physically delivered in a classroom)
Delivery Sessions Plan	Pre-read resources (2 hrs) Opening session (1hr) – delivered over Teams Online pre-recorded lectures (8 hours) Online exercises (4 hrs) Face to face live exercise (5 hours) Sessions are flexible and subject to change as this is a government pilot programme.
Delivery dates	Choose from: A 19/10/21 B 16/11/21 C 14/12/21 D 18/01/22 E 15/02/22 F 15/03/22
Delivery location (s)	Bamboo Technology Group, GC Campus, Princess Elizabeth Way, Cheltenham, GL51 7SJ
Course Leader	Lee Hibbert MSc, BEd Cert Ed, 35-years experience in Crisis and Incident management (Public, Private sector, Planning and delivering Crisis and Incident management – International Governments and NGO's, High-risk environments, such as Libya, Iraq, South Sudan Sub Saharan Africa and Middle East).